



Return Policy

D DUB CUSTOM SPORTSWEAR strives to provide the best customer service possible.

Returns*

D DUB CUSTOM SPORTSWEAR allows you to return apparel ordered in our online store within 14 days after the purchase date. All products must be unused and in new condition with all tags still attached. Once a product has been worn while exercising, no refunds are permitted. The customer is responsible for shipping and handling costs.

Exchanges*

D DUB CUSTOM SPORTSWEAR allows you to exchange any apparel ordered through our online store within 14 days after the purchase date. All products must be unused and in new condition with all tags still attached. Once a product has been worn during exercise, there are no exchanges permitted.

If the product you purchased was ordered in the wrong size, please return it to us in unused and new condition and we will gladly exchange it for the correct size. **Please note:** The customer is responsible for return shipping and handling.

If there was an error on our part in your order, D DUB CUSTOM SPORTSWEAR will ship or exchange the correct item(s) free of charge.

*All returns and exchanges must have a Return Authorization

Warranty

At D DUB CUSTOM SPORTSWEAR, our goal is to make you a satisfied customer! However, we cannot guarantee that your apparel is going to last forever! We stand behind our products 100%! If, for some reason, you are not satisfied, please contact us directly. We are committed to do our best to work with you.

If apparel returned to D DUB CUSTOM SPORTSWEAR is found to be defective, it will be repaired or replaced at our discretion.

Full Custom and Semi-Custom Orders

Due to the nature of Custom clothing, customized apparel ordered through the Full Custom/Semi-Custom order channel cannot be returned or refunded due to the specialized nature of the products.

Please note:

All returns must have a Return Authorization Number (RA#). No returns will be accepted without a RA#. The Return Authorization/Exchange Form can be found in our *Services/Downloads* menu.

-Please send the complete Return Authorization Form with your item(s) to:

RETURN ADDRESS

D DUB CUSTOM SPORTSWEAR
Attn. Returns/Exchanges
243 Buena Vista Ave. Unit 1714
Sunnyvale, CA. 94086

Call us at: (650) 868-3826
Monday through Friday, from 8:00 am - 4:00 pm (PST)